

COT, Home Care and HIATS Providers

September 1, 2009

New Community Brain Injury Services Contract

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Health Care Services is pleased to announce that WorkSafeBC has entered into an Agreement with a network of providers throughout B.C. for the delivery of Community Brain Injury Services (CBIS). Information regarding this network is being circulated to WorkSafeBC staff September 1, 2009.

This contract provides WorkSafeBC with a formalized agreement, including service delivery requirements, reporting and communication requirements and standardized invoicing processes.

Community Brain Injury Services:

Community Brain Injury Services (CBIS) are designed for Injured Workers with a compensable acquired brain injury, with the goal(s) of maximizing and maintaining skills in self-care, and productivity that allow the worker to live, participate and work in their local community. The Services are provided in home and community settings to assist Injured Workers in gaining, and retaining independence and maintaining positive relationships.

CBIS are for Injured Workers who are living in the community and require treatment or ongoing support. Services may be initiated immediately following discharge to the community, or at a later stage in the Worker's recovery. These Injured Workers may benefit from rehabilitation and/or may require ongoing longer term behavioural, cognitive, physical and/or functional support for successful integration into the community.

Services may include, but are not limited to, any or all of the following:

- Assessment to determine baseline function and intervention needs.
- Community Living Support for Injured Workers – which may include treatment of identified needs.

Community Brain Injury Services plans are developed by Occupational Therapists (OT's) and care may be delegated to Support Workers under the supervision of an Occupational Therapist. The worker must be reassessed by the OT, at least once every three months.

Community Brain Injury Services may be delivered in conjunction with other Board Sponsored services including but not limited to:

- Community OT Services
- HIATS
- Speech Therapy
- Psychology Services
- Physiotherapy Services

Provider Network:

Services are available from the following providers:

http://www.worksafebc.com/health_care_providers/default.asp

Transition of Workers:

In the absence of a formal agreement, Workers who required support in the community were receiving services from providers who did not qualify to provide services under the new Agreement, or from providers of WorkSafeBC Community OT Services.

The Quality Assurance Supervisor in Health Care Services is available to discuss transition plans and assist with the transition of Workers.

1. Workers already receiving services from non-contracted providers:

Workers who are currently receiving services from a provider that did not qualify to deliver services under the new Agreement may continue to receive those services from the original provider.

Some of the non-contracted providers do not have OT personnel who meet the qualification requirements for the CBIS Agreement. Board Officers may refer Workers to the CBIS network for the OT portion of the service, while the original provider will continue to provide the Support Worker services. The decision to refer to a new CBIS provider will depend on each individual worker's situation.

2. Workers receiving services from WorkSafeBC Community OT providers:

A number of the COT providers were successful in the qualification process and will also be providing CBIS.

Workers who have been receiving maintenance services under the COT Agreement will now need to be transferred to CBIS. In these situations, the COT provider should request that the Board Officer complete a referral form for the worker for CBIS.

If the OT is qualified to deliver CBIS:

- The Board Officer should be asked to complete a Referral Form indicating the provider /OT name, and in the "Comments" section indicating that CBIS Services have been initiated.
- You may wish to remind the Board Officer to entitle CBIS on the Service Plan.
- The OT will continue to provide/oversee the service delivery.

If the OT is not qualified to provide CBIS, the Board Officer should be asked to refer the Worker to the CBIS Network, and the referral will be distributed accordingly.

Please contact us in Health Care Services if you have any questions regarding the Community Brain Injury Services contract.

Thank you.